Fro m
To: "[redacted]" <[redacted]>
Cc:
Date: Fri, 24 Jul 2026 17:55:35 +0000
Subject: FW: Urgent Safety and Enforcement Concerns – 5 Crane Street and 6 Commercial Street, Pontypool
Attachments: Carrie_Daniel_Morning.jpg, Daniel_001.jpg, Carrie_001.jpeg, Daniel_001.mov,

[redacted]

Hello,

I refer to your query below.

Just to confirm that there are no breaches of planning control in respect of the premises. I have visited with the Council's heritage officer and can confirm that no unauthorised works requiring planning permission or listed building consent have been carried out.

I appreciate that there are other issues ongoing, however, these do not fall within the remit of planning legislation and are being addressed by other departments/bodies.

Regards,

Gemma

Gemma Evans

TEAM LEADER (PLANNING ENFORCEMENT) / Arweinydd Tîm (Gorfodi Cynllunio)

Economy & Environment / Economi a'r Amgylchedd

Torfaen County Borough Council / Cyngor Bwrdeistref Sirol Torfaen

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From: [redacted] <[redacted]>
Sent: 0
To: TCBC - Planning <planning@torfaen.gov.uk>; TCBC - Public Health Team <public.health@torfaen.gov.uk>; TCBC - Public Protection Admin Team <publicprotectionadminteam@torfaen.gov.uk>; TCBC - Call Torfaen <calltorfaen@torfaen.gov.uk>; enquiries@naturalresourceswales.gov.uk
Subject: Urgent Safety and Enforcement Concerns – 5 Crane Street and 6 Commercial Street, Pontypool

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Allanol: Mae'r e-bost yma wedi dod o'r tu allan i Gyngor Bwrdeistref Sirol Torfaen, cymerwch ofal wrth glicio ar ddolenni.

Dear Sir/Madam,

I am writing to raise a number of serious concerns regarding 5 Crane Street and 6 Commercial Street, Pontypool, and to request that the appropriate departments investigate the matters outlined below.

It has been reported that substantial alterations have been carried out at ground floor level, resulting in two floors effectively being combined into a single open area. It is unclear whether the necessary permissions, approvals, building control sign-off, or landlord consent were obtained for these works.

There are also concerns that the property has effectively been taken over and access restricted. We have received information suggesting that the landlord has been prevented from freely accessing parts of the premises and is reluctant to involve the police due to concerns about potential confrontation.

We further understand that an active fire prohibition notice exists in relation to the property. Despite this, it has been alleged that sales activities have continued from the premises. If correct, this would raise significant public safety concerns and may warrant urgent investigation.

Additional reports indicate that fly tipping activity has been observed involving the occupier. We have also obtained night-time footage relevant to the property, which may assist investigators if required.

Furthermore, information received suggests that the occupier may currently be sleeping at the premises. Concerns have been raised that this may be connected to attempts to control access to upper sections of the building and roof areas. It has also been reported that access routes have been obstructed, including the blocking or barricading of at least one door and the obstruction of other means of escape.

Given the combination of alleged unauthorised alterations, fire safety concerns, possible obstruction of escape routes, reported residential occupation of a commercial premises, and potential enforcement issues, I respectfully request that the appropriate departments review these matters and take any action considered necessary.

Please ensure this information is passed to the relevant teams, including Building Control, Planning Enforcement, Environmental Health, Fire Safety Liaison Officers, and any other appropriate enforcement bodies.

Thank you for your attention to this matter. I would be grateful if you could confirm receipt and advise whether these concerns have been referred to the relevant departments.

Yours faithfully,

[redacted]

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