GIG CYMRU NHS WALES
Iechyd a Gofal Digidol Cymru
Digital Health and Care Wales

Tŷ Glan-yr-Afon
21 Heol Ddwyreiniol Y
Bont-Faen, Caerdydd
CF11 9AD

Tŷ Glan-yr-Afon
21 Cowbridge Road
East, Cardiff
CF11 9AD

Our ref: FOI/ 7067910
Date: 28/09/2026

Thank you for your request for information in which you asked for:

> *"1. Whether Jayne's Baby Bank, or individuals acting on its behalf, has delivered donated goods or other items to any hospitals, wards, maternity units or other NHS facilities operated by your Health Board.*
> *2. Which locations received any such items, where records are available.*
> *3. Whether the organisation received permission or authorisation to access NHS premises for the purpose of deliveries, photography, filming or promotional activity.*
> *4. Whether permission was granted for photographs or videos taken during such visits to be used publicly by Jayne's Baby Bank or associated social media accounts.*
> *5. Whether the Health Board has any policies, agreements, records or correspondence relating to donations, promotional visits, photography or filming involving Jayne's Baby Bank.*
> *6. Whether the Health Board has any concerns regarding the use of its hospitals, premises, staff or branding in promotional material published by the organisation."*

We do not hold this information.

You have contacted Digital Health and Care Wales (DHCW). DHCW is an expert national body and part of NHS Wales. DHCW works in partnership with NHS Wales colleagues and other key stakeholders to provide national digital and data services which support the delivery of health and social care in Wales.

DHCW does not hold this information. This information may be held by the Local Health Boards. You can contact these organisations using https://www.nhs.wales/about-us/.

This response has been provided in the spirit of the Freedom of Information Act. If you are not satisfied with my response or the process followed, you have a right to complain and request a review. You should forward your complaint to:

Tŷ Glan-yr-Afon
21 Cowbridge Road
East, Cardiff
CF11 9AD

Darren Lloyd
Data Protection Officer
Digital Health and Care Wales
Tŷ Glan-yr-Afon
21 Cowbridge Road East
Cardiff
CF11 9AD

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:-

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH

Telephone: 0330 414 6421
Fax: 029 2067 8399
Email: wales@ico.gsi.gov.uk

If you have any queries about this request do not hesitate to contact me.

Yours Sincerely,

Information Governance Team
Digital Health and Care Wales