Fro [redacted] h [redacted] ulator.org.uk>
To: "[redacted]" <[redacted]>
Cc:
Date: Fri, 19 Jul 2024 12:59:34 +0000
Subject: Our Ref: 21141 Your complaint re: Jayne's Baby Bank

[redacted]

Dear [redacted]

Thank you for contacting the Fundraising Regulator with your concerns about Jayne's Mother & Baby Bank, Food Bank & Charity Shop (Jayne's Baby Bank). I have reviewed your concerns and the additional information provided within the website you shared, and I don't think your complaint is one which falls within our remit. I would like to explain why in further detail.

Your complaint

You've explained:

"There is a local fake charity and charity shop within South Wales known as "Jayne's Baby Bank". They take "donations" as fundraising whilst keeping the profits. They are well known scam artists within the area. The person leading uses a fake name known as "Jayne Price" but her real name is CeriAnne Ridsdale. There is a website dedicated to archiving all the illegal activity on www.jaynesbabybank.co.uk

If you search facebook , you'll see she is rather agressive in attacking mothers and publicly shames vulnerable people. She also fakes illnesses and her qualifications. Everything is documented on that website mentioned"

Our role and remit

Part of our role is to investigate complaints from members of the public about charitable fundraising practice. We get involved when these can't be resolved by the fundraising organisations themselves. We do this by looking at whether the fundraising organisation has followed the Code of Fundraising Practice (the code). The code outlines the legal requirements and best practice expected of all charitable fundraising organisations across the UK.

We have been contacted by other members of the public about this issue, however from the information which you have provided, and further research based on this information, we have not been able to identify any incorporated entity linked to Jayne's Baby Bank. We have also not been able to identify any corroborating information about a confirmed association of the individual which is mentioned on the website as being the person behind Jayne's Baby Bank. As such, at this time there is not an organisation or individual who we can approach about any potential concerns and unincorporated charitable organisations do not fall under our scope. Additionally, any concerns in relation to potential fraud are a criminal matter and therefore outside of our remit to consider.

Next Steps

If you have concerns that an individual or organisation is acting fraudulently, you will need to raise this with ActionFraud. ActionFraud is part of the National Fraud Intelligence Bureau and is responsible for investigating concerns about organisations who may not be legitimate and may therefore be acting fraudulently.

Please click on the following link for details on how to contact ActionFraud: http://www.actionfraud.police.uk/contact-us

Alternatively, you can contact your local police.

I'm sorry we couldn't help directly on this occasion; however, I hope the information I have provided above is useful.

Kind regards

Steph

Steph Tarry

Casework Officer

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