Fwd: FOI 26/0168 : FOI 26/0102 : Freedom of Information Request – Period Dignity Grant Verification (Jayne's Baby Bank C.I.C. #16838920)

From [redacted] <[redacted]>

To [redacted]@[redacted]

Date Sunday, 12 July 2026 at 8:12 PM

---------- Forwarded message ---------

From: **WWW: FOI** <FOI@caerphilly.gov.uk>

Date: Tue, 17 Feb 2026 at 14:27

Subject: FOI 26/0168 : FOI 26/0102 : Freedom of Information Request – Period Dignity Grant Verification (Jayne's Baby Bank C.I.C. #16838920)

To: [redacted] <[redacted]>

Dear [redacted],

FREEDOM OF INFORMATION ACT 2000 - INFORMATION REQUEST

Thank you for your request for information received on 4 February 2026. We have considered your request and enclose the following information -

Please provide a formal response to the following:

1. Authenticity: Is the attached email being shared on Facebook a genuine communication from any department within Caerphilly Council?

   Yes

2. Policy Verification: Does the equal opportunity mandate stated in FOI 26/0102 remain the definitive and only official policy for product distribution?

   The Welsh Government Period Dignity scheme aims to eradicate period poverty and ensure dignity for all through free, accessible menstrual products in schools, colleges and communities. In Caerphilly we aim to provide equal coverage across the Borough to meet local needs. No one organisation is prioritised and everyone who requests products to stock are equally supported. If a particular organisation cannot meet the need of the public they can signpost on to other organisations across Caerphilly - a full list is available on CCBC website period dignity page.

3. Discrepancy: If the email on the Facebook page is genuine, why is a Council department issuing instructions that your FOI team has officially denied exist?

   The email you attached does not state that "orders are being amended to prioritize schools and that certain organisations are restricted to tail end allocations." It states "as discussed on the phone orders may be amended slightly depending on remaining budget for this year and to make sure we allocate products to all our schools and distribution centres."

   To reiterate what was said in the email - we have over 50 distribution centres across the Borough and 81 schools stocking period products. We need to ensure that there is equal coverage of products across the board. The current grant was issued in April 2025, and the email also mentions that organisations are welcome to submit additional orders after April when the new grant is issued.

Each organisation has been given posters to display with a QR code that is linked to the distribution centres. This can be used to signpost members of the public to other venues if they haven't got particular requested stock.

We supply this information based on your original request. If this is not what you wanted or if you feel we have not fully understood your request please do not hesitate to contact me to clarify your exact requirements.

If you have any queries or concerns or are in any way dissatisfied with the handling of your request please contact.

Yours sincerely

Corporate Information Governance Unit

Freedom of Information Act 2000 / Environmental Information Regulations 2004

You have the right to appeal against our decision.

If you wish to appeal please set out in writing your grounds of appeal and send to: Corporate Information Governance Unit Caerphilly county borough council, Penallta House Tredomen Park Hengoed. CF82 7PG Appeals will be determined by an appropriate senior officer.	If you are unhappy with that decision you have the right to appeal to: Information Commissioner's Office – Wales 2nd Floor, Churchill House Churchill Way Cardiff CF10 2HH Tel: 0330 414 6421 Website: www.ico.org.uk Email: wales@ico.org.uk

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How we will use your information

Caerphilly County Borough Council will process your request, the information relevant to your request, your identity and contact details for the purposes of providing you with a response. A copy of your request and your response will be kept for 3 years. Some requests and responses may be kept longer but this will be in an anonymised form.

Your request including your identity and contact details will be distributed to relevant service areas and elected members who may either hold the information you have requested or are involved in the processing of requests. Other organisations and individuals who may be affected by the disclosure of the information you have requested may be consulted prior to a decision being made on the disclosure.

If you have made a complaint to the Information Commissioners Office (ICO) or others in relation to the processing of your request, copies of your request, response and any additional correspondence between you and Caerphilly County Borough Council in relevant to your request may be shared with them.

You have a number of rights in relation to your information including the right of access to information we hold about you and the right of complaint if you are unhappy with the way that we have handled your request or your information.

For further information on how we process your information and your rights please click the following link:

https://www.caerphilly.gov.uk/CaerphillyDocs/FOI/PrivacyNotices/FOI-privacy-notice.aspx

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From: [redacted] <[redacted]>
Sent: 04 February 2026 18:15
To: WWW: FOI <foi@caerphilly.gov.uk>
Subject: Re: FOI 26/0102 : Freedom of Information Request – Period Dignity Grant Verification (Jayne's Baby Bank C.I.C. #16838920)

Dear Freedom of Information Officer,

Thank you for your response to FOI 26/0102 received yesterday, February 3, 2026.

I am writing to seek urgent clarification as I have become aware of an email being circulated publicly today on the Jayne's Baby Bank Facebook page (screenshot attached) which purports to be from a Council department.

The content of that post contradicts the legal disclosure you provided to me yesterday in several ways. Specifically, the post suggests that orders are being amended to prioritize schools and that certain organisations are restricted to tail end allocations. Your FOI response, however, stated that all organisations are given equal opportunities and that the organisation in question had not been advised of any such restrictions.

Please provide a formal response to the following:

1. Authenticity: Is the attached email being shared on Facebook a genuine communication from any department within Caerphilly Council?
2. Policy Verification: Does the equal opportunity mandate stated in FOI 26/0102 remain the definitive and only official policy for product distribution?
3. Discrepancy: If the email on the Facebook page is genuine, why is a Council department issuing instructions that your FOI team has officially denied exist?

I require this clarification to ensure that public resources funded by the Welsh Government are being managed with the transparency required by law.

Kind regards,

[redacted]

On Tue, 3 Feb 2026 at 16:33, WWW: FOI <FOI@caerphilly.gov.uk> wrote:

> Dear [redacted],
>
> **FREEDOM OF INFORMATION ACT 2000 - INFORMATION REQUEST**
>
> Thank you for your request for information received on 26 January 2026. We have considered your request and enclose the following information -
>
> Under the Freedom of Information Act 2000, I am requesting information regarding the Period Dignity Grant for the 2025/2026 financial year:
>
> 1. Please confirm the total quantity and specific brands of period products supplied by Caerphilly Council to Jayne's Baby Bank C.I.C. (Company No: 16838920) between September 1, 2025, and January 24, 2026.
>
> **JBB has received £432.48 worth of products since September 2025. Further details are shown below:**
>
> **Reusable products:**
>
> **Teen stretch pants x 4 pairs**
>
> **Adult stretch x 2**

Ultimate boxer shorts x 6

Adult stretch high waist brief x 3

Reusable pads x 8

Menstrual cups x 8

Disposable products:

Disposable pads x 2 cartons (20 boxes in each carton)

Tampons x 2 cartons (12 boxes in each carton)

2. Does Caerphilly Council currently utilize 'Grace & Green' as a contracted supplier for period dignity products?

Yes Grace and Green are our contracted supplier for all disposable products, and WUKA for reusable products.

3. Has this organization been advised by the Council that they are currently "at the bottom of the list" or restricted to receiving only "tail end" / surplus stock?

No the organisation named has not been advised this. All organisations are sent guidelines prior to placing an order to ensure they agree to comply with them. The information includes storage and distribution. See below information taken from these guidelines:

3.1 Most products should be visible and easy to access when needed without the need to ask.*

3.2 Stock levels should be monitored carefully, so they do not run out.

3.3 Ideally, some products should be placed directly in bathrooms and individual cubicles to access in case of emergency, such as an unexpected or heavier than usual period. This should include disabled toilets.

3.4 You may also want to consider placing products in other universally accessible places such as wellbeing rooms or reception areas.

3.5 Some may need to take home a bulk supply of products to use, consider how these products can be accessed and how this provision is advertised.

*This may not be suitable for products such as period pants or menstrual cups which may need to be more closely monitored due to the higher cost per item. You should therefore consider how you can raise awareness of these products and how they can access them.

All organisations are given equal opportunities for ordering products.

4. Does the Council's grant agreement allow for a distribution partner to limit or ration the quantity of products provided to individuals, or does the mandate require them to be available based on individual need?

All products provided by Caerphilly Council are available to anyone who needs them and organisations should not question or discriminate against anyone . Please see above for advice for organisations on higher cost items which would need to be monitored to ensure a fair distribution.

We supply this information based on your original request. If this is not what you wanted or if you feel we have not fully understood your request please do not hesitate to contact me to clarify your exact requirements.

If you have any queries or concerns or are in any way dissatisfied with the handling of your request please contact foi@caerphilly.gov.uk.

Yours sincerely

Corporate Information Governance Unit

Freedom of Information Act 2000 / Environmental Information Regulations 2004

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https://www.caerphilly.gov.uk/CaerphillyDocs/FOI/PrivacyNotices/FOI-privacy-notice.aspx

From: [redacted] <[redacted]>
Sent: 24 January 2026 12:57
To: WWW: FOI <foi@caerphilly.gov.uk>
Subject: Freedom of Information Request – Period Dignity Grant Verification (Jayne's Baby Bank C.I.C. #16838920)

Dear FOI Officer,

Under the Freedom of Information Act 2000, I am requesting information regarding the Period Dignity Grant for the 2025/2026 financial year:

1. Please confirm the total quantity and specific brands of period products supplied by Caerphilly Council to Jayne's Baby Bank C.I.C. (Company No: 16838920) between September 1, 2025, and January 24, 2026.
2. Does Caerphilly Council currently utilize 'Grace & Green' as a contracted supplier for period dignity products?
3. Has this organization been advised by the Council that they are currently "at the bottom of the list" or restricted to receiving only "tail end" / surplus stock?
4. Does the Council's grant agreement allow for a distribution partner to limit or ration the quantity of products provided to individuals, or does the mandate require them to be available based on individual need?

Please note: I am requesting that my identity and contact details remain anonymous to the third-party organization (Jayne's Baby Bank C.I.C.) and its directors. I request that my personal data be handled in accordance with UK GDPR and Section 40 of the Freedom of Information Act to prevent any potential harassment or distress.

I look forward to your response within the statutory 20-working-day period.

[redacted]

Mae'r e-bost hwn ac unrhyw ffeiliau sy'n atodol yn gyfrinachol a dim ond ar gyfer defnydd yr unigolyn neu'r sefydliad y cyfeiriwyd atynt. Os ydych wedi derbyn yr e-bost hwn ar gam rhowch wybod i reolwr eich system. Nodwch fod unrhyw sylwadau neu farn o fewn testun yr e-bost yw sylwadau a barn yr awdur yn unig ac nid yn angenrheidiol yn cynrychioli barn Cyngor Bwrdeistref Sirol Caerffili. I orffen, dylai'r person sy'n derbyn yr e-bost sicrhau nad oes firws ynghlwm nac mewn unrhyw ddogfen atodol i'r e-bost. Nid yw'r Cyngor yn derbyn unrhyw gyfrifoldeb am unrhyw ddifrod achoswyd gan unrhyw firws sy'n cael ei drosglwyddo gan yr e-bost hwn. Rydym yn croesawu gohebiaeth yn Gymraeg, Saesneg neu'n ddwyieithog (yn unol â'ch dewis), ac mewn ieithoedd a fformatau eraill. Cewch ymateb yn unol â'ch dewis iaith os nodwch hynny i ni, ac ni fydd cyfathrebu â ni yn Gymraeg yn arwain at oedi. This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of Caerphilly County Borough Council. Finally, the recipient should check this email and any attachments for the presence of viruses. The Council accepts no liability for any damage caused by any virus transmitted by this email. We welcome correspondence in English, Welsh or bilingually (according to your choice) or in other languages and formats. We will respond in your declared chosen language, and corresponding with us in Welsh will not lead to any delay.
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