Information relating to Jayne's Baby Bank 14 Pentrebane Street Caerphilly

10.07.2025 Telephone call from complainant regarding items on pavement causing obstruction – referred to Highways Department for investigation.

Email 20.09.2025 from Complainant

[redacted]
Sent: 20 September 2025 09:19
To: CRM <crm@caerphilly.gov.uk>
Subject: Enquiry re registration of a Baby Bank

Hi
Could you confirm that Jayne's Baby Bank situated at Pentrebane Street, Caerphilly is a Registered food and/or Baby bank with Caerphilly County Borough Council please.
I understand any health and safety queries regarding the shop can be investigated through your environmental health department but, in what way, would they be registered with yourselves?
I'm attaching a screenshot of a recent Facebook post in which it clearly states that they are registered with CCBC.
Thank you for your help in this matter.

09:08 21%

Jayne'sBaby Bank

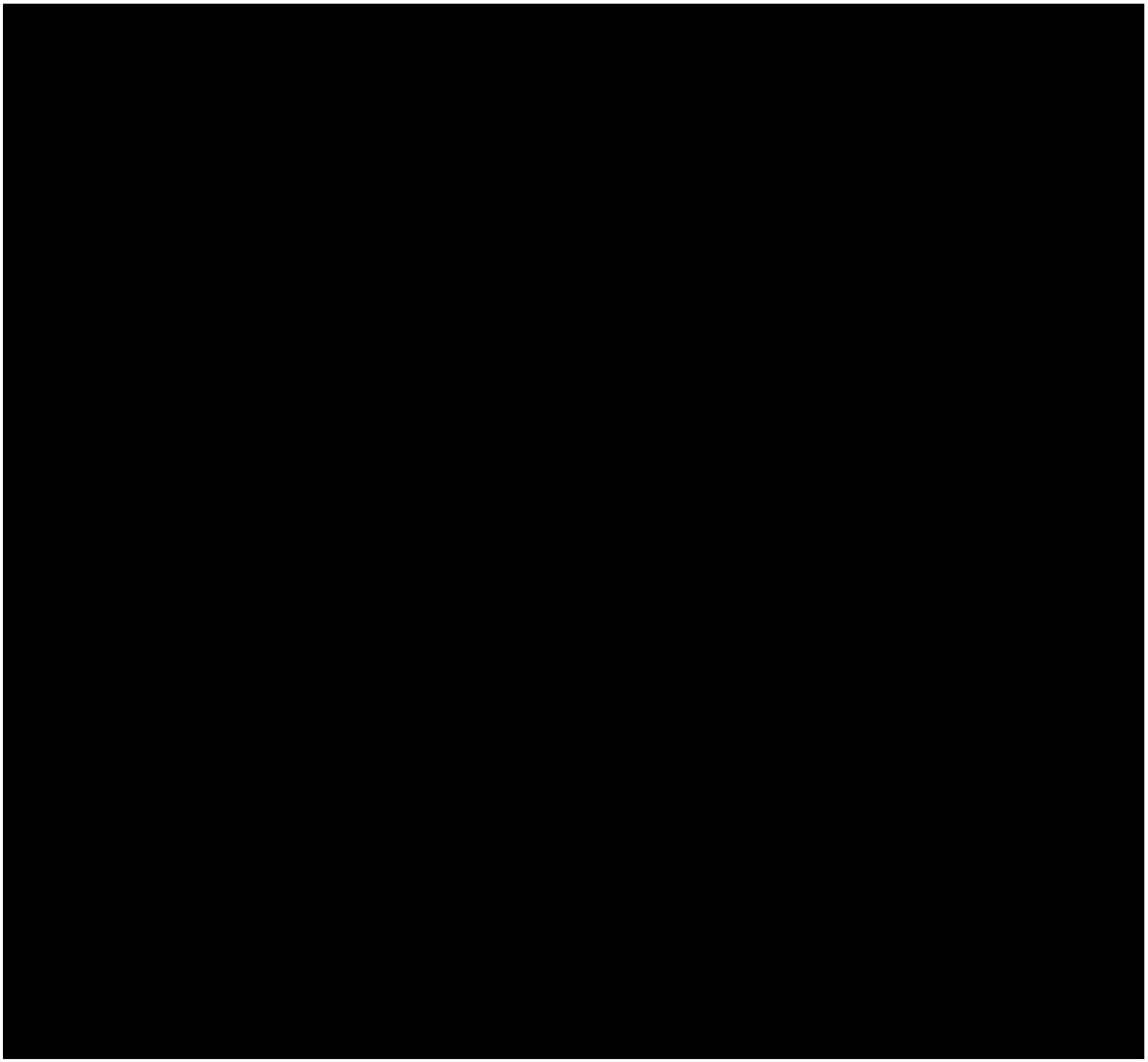
Jayne'sBaby Bank
9h ·

Let's see if we can increase our 5 item food top up shop to 8 or 10 this coming week! Please donated unwanted food, toiletries, cleaning products and fund raising items. We are the only baby and child foodbank in the Uk. Please help us help Mothers in need. We can't take open formula milk but can take open nappies.
We have also started a beauty bank where we can take make up and beauty items new or lightly switched. Many thanks- please drop to any of our shops.

PONTYPOOL NP4 6LY 5 CRANE STREET
RISCA NP11 6PW 69 TREDEGAR STREET
CAERPHILLY 14 PENTREBANE STREET CF83 1FR.

We are a regsiteted baby bank and child foodbank with Caerphilly and Torfean Council and the Financial Conduct Authority.





Email sent to Jayne's Mother and Baby Bank 20.01.2025

On Mon, 20 Oct 2025, 15:02

Good afternoon Jayne

You submitted a Food Registration form for Jayne's Baby Bank and Free child and Baby Foodbank and Foodbank Fundraising shop.

You stated in the email below that you are not selling food from anywhere. Could you confirm if you are storing food or giving away food for free at your shops in Caerphilly and Risca. If so what sort of food is being stored or given away?

Regards

[redacted]

From: [redacted]
Sent: 23 October 2025 11:29
To: [redacted]
Subject: Re: Jayne's Mother and Baby Bank Caerphilly

Food bank food is given away as it has been for the last 5 years! Packaged in date! Baby milk packages sealed in date!

Stop taking complaints from haters that are under investigation by the policies for malicious communication including complaints, harradsment and stalking of myself and the baby bank. [redacted] you have to support me in my buisness plus [redacted] is trying to damage it while promoting other business such as cash for clothes.

[redacted]