

# INTERNAL PUBLIC DISCLOSURE RECORD

**Subject:** Jayne's Baby Bank / Jayne's Mother & Baby Bank / Associated Trading Names

**Compiled by:** Sherlock

**Released by:** JaynesBabyBank.co.uk

**Classification:** Public Interest Disclosure – Internal Record

**Status:** Complete (Public Release)

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## 1. Executive Summary

This document records and preserves **repeated, serious claims of official authorisation, regulation, approval, and endorsement** made by the operator of Jayne's Baby Bank across public posts, livestreams, and associated media over multiple years.

All quoted material and referenced statements are drawn from publicly available content and can be independently located via the site-wide transcript and post search at:

<https://jaynesbabybank.co.uk/search/>

The material is presented in an **internal informational record style** for public disclosure. It does not assert the truth or falsity of any claim. Instead, it allows the subject's **own words**, placed alongside **plain regulatory context**, to speak for themselves.

All excerpts are drawn from publicly available statements made by the operator and retained in transcript form. No private material is used.

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## 2. Repeated Claims of Official Authority

The subject consistently advances legitimacy through reference to public bodies and regulators. The same authorities recur throughout the record.

### 2.1 Financial Conduct Authority (FCA)

**Verbatim statements (representative):**

"I don't need to be a charity – the Financial Conduct Authority authorised my full business name: Jayne's Mother & Baby Bank, Food Bank and Charity Shops."

"We are regulated by three councils and the Financial Conduct Authority."

"We're the only charity in Great Britain that's been authorised by the FCA to use the word charity in our title."

"Action Fraud aren't interested because we're authorised by the Financial Conduct Authority."

“Our name has been authorised by the Financial Conduct Authority. Plus they’ve authorised other names that we use.”

**Record note:** These statements appear repeatedly over time. No FCA reference numbers, permissions, or correspondence are published alongside them.

**Regulatory context (UK):**

The Financial Conduct Authority regulates financial services and consumer credit. It does not register charities, authorise charity status, or approve the use of the word “charity” for fundraising entities. Charity registration and naming are overseen by the Charity Commission under the Charities Act 2011.

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## 2.2 Local Authorities / Councils

**Named councils repeatedly cited:** - Caerphilly County Borough Council - Torfaen Council - Newport Council

**Verbatim statements (representative):**

“Our shops have also been authorised by Caerphilly and Torfaen councils.”

“We are a registered baby bank and child food bank with Caerphilly and Torfaen Council and the Financial Conduct Authority.”

“The council know exactly what we’re doing.”

“We are regulated by three councils.”

**Record note:** Council “awareness” and “registration” are frequently framed as authorisation or regulatory approval. No council licence numbers, committee decisions, or written consents are published.

**Local authority context:**

Councils may license premises, inspect for health and safety, or award discretionary grants. Awareness or inspection does not constitute approval of charitable status or endorsement of fundraising representations.

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## 2.3 Police and Law Enforcement

**Verbatim statements (representative):**

“If we were doing anything wrong, the police would have shut us down by now.”

“The police know exactly what we’re doing.”

“Police are investigating malicious websites about us.”

“People are on bail for what they’ve done to us.”

**Record note:** Police non-intervention is repeatedly presented as affirmative validation. No crime reference numbers, outcomes, or formal findings are published.

**Policing context:**

Police investigate alleged criminal offences. The absence of enforcement action does not constitute approval, endorsement, or regulatory clearance of an organisation.

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## 2.4 Trading Standards

**Verbatim statements (representative):**

“We have the full backing of Trading Standards on this.”

“My Trading Standards officer has advised us.”

“Trading Standards have passed the shop.”

**Record note:** Trading Standards are repeatedly cited as consumer-legitimacy validators. No inspection reports or written determinations are disclosed.

**Regulatory context:**

Trading Standards enforce consumer protection law. Advice or inspection does not authorise charitable claims or confer exempt status.

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## 2.5 Charity Commission and CIC Regulator

**Verbatim statements (representative):**

“We don’t answer to the Charity Commission.”

“The Charity Commission are investigating other charities.”

“The CIC regulator are aware of what’s going on.”

**Record note:** These bodies are invoked selectively, primarily in relation to complaints against others. No charity number, CIC determination, or registration approval is published.

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## 3. Primary Evidence – Verbatim Claim Extracts

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## 3A. Official Rebuttals, Clarifications, and Documentary Responses

The following materials originate from **official bodies or third-party organisations** and directly address, clarify, or contradict claims recorded elsewhere in this document. These responses are included for balance, context, and public verification.

All cited materials are publicly archived on JaynesBabyBank.co.uk and can be located using the site search:

<https://jaynesbabybank.co.uk/search/>

### A) Financial Conduct Authority (FCA)

**Documented position (summarised):** - The FCA confirmed in direct correspondence that it **“does not authorise or regulate charities or baby banks.”** - Any earlier FCA interaction related only to use of a **sensitive word within a trading name** and does not confer charitable status or approval to fundraise using “charity” language.

**Archive source:** *“Jayne’s Baby Bank’s Facebook FAQ vs. the Official Record”* (8 October 2025) and *“The Only FCA-Approved Charity? – False Claim Exposed”* (16 July 2025).

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### B) Torfaen County Borough Council – FOI (Ref 25/418)

**FOI position (quoted):**

“The requested information is personal data as it relates to an individual as the entity known as Jaynes Baby Bank is not a registered company.”

**Record note:** This directly contradicts repeated claims of registration as a company/charity entity.

**Archive source:** *“Jayne’s Baby Bank’s Facebook FAQ vs. the Official Record”* (8 October 2025).

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### C) Trading Standards

**Documented position (summarised):** - Trading Standards have not “approved” Jayne’s Baby Bank. - Officers attended following complaints regarding signage describing the premises as a charity and **required removal** of a poster implying charitable status. - Monitoring is described, but **no endorsement** is recorded.

**Archive source:** *“Jayne’s Baby Bank’s Facebook FAQ vs. the Official Record”* (8 October 2025).

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### D) Caerphilly Social Services (Referrals)

**Documented position (summarised):** - Caerphilly Social Services are recorded as stating that Jayne’s Baby Bank **is not endorsed and not allowed to make referrals** on their behalf.

**Archive source:** *"Jayne's Baby Bank's Facebook FAQ vs. the Official Record"* (8 October 2025).

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## **E) The Trussell Trust**

### **Written confirmation (quoted):**

"Jayne's Baby Bank is not a Trussell foodbank and has never been. It does not fundraise or distribute food donated to Trussell or on behalf of any Trussell foodbank in Wales."

**Archive source:** *"The Trussell Trust Rejects Jayne's Baby Bank Claims"* (4 September 2025).

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## **F) FareShare Cymru**

### **Written confirmation (quoted):**

"Jayne's Baby Bank is not, and has never been, a member of FareShare or received food via the FareShare Go programme."

**Record note:** This statement is referenced as an email from FareShare's Charity Team dated 16 October 2025.

**Archive source:** *"Whistleblower Files: Jayne's Baby Bank, Olio, and the Hidden Food Skim"* (3 October 2025).

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## **G) Baby Bank Alliance – Membership Denial and Council Partnership Claims**

**Documented position (summarised):** - Jayne's Baby Bank is not listed as a member of the Baby Bank Alliance. - Caerphilly Council is recorded as confirming Jayne's Baby Bank is **not a partner** under its Caerphilly Cares scheme.

**Archive source:** *"Not on the Map: The Baby Bank Alliance Denial"* (27 August 2025).

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## **H) Other Bodies – No Record of Affiliation**

The archive records no evidenced affiliation/endorsement with: - Charity Commission for England and Wales - Fundraising Regulator - Baby Bank Alliance (membership) - ACAS

**Archive source:** *"Jayne's Baby Bank's Facebook FAQ vs. the Official Record"* (8 October 2025) and *"The Full Report"* (31 August 2025).

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## **3B. Rebuttals Index (Claims vs Official Record)**

This index maps recurring public claims to the corresponding official response or documentary position, allowing rapid cross-reference.

Authority / Body	Claim Made Publicly	Official Record / Rebuttal	Source Location
Financial Conduct Authority	FCA authorised the use of "charity" / regulates Jayne's Baby Bank	FCA confirmed it does not authorise or regulate charities or baby banks; any contact related only to sensitive business name usage	JaynesBabyBank.co.uk → <i>False Claim Exposed</i> (16 Jul 2025)
Torfaen Council	Registered company / charity	FOI confirms entity is not a registered company or charity	JaynesBabyBank.co.uk → <i>Facebook FAQ vs Official Record</i> (8 Oct 2025)
Trading Standards	Full backing / approval	Trading Standards required removal of charity-implying signage; no endorsement issued	JaynesBabyBank.co.uk → <i>Facebook FAQ vs Official Record</i> (8 Oct 2025)
Caerphilly Social Services	Working with / making referrals	Social Services confirmed no endorsement and no authority to make referrals	JaynesBabyBank.co.uk → <i>Facebook FAQ vs Official Record</i> (8 Oct 2025)
Trussell Trust	Linked to / part of Trussell network	Trussell Trust confirmed no affiliation, past or present	JaynesBabyBank.co.uk → <i>Trussell Trust Rejects Claims</i> (4 Sept 2025)
FareShare Cymru	Receives food / partner	FareShare confirmed no membership and no food supplied	JaynesBabyBank.co.uk → <i>Whistleblower Files</i> (3 Oct 2025)
Baby Bank Alliance	Member / recognised baby bank	Alliance listings confirm no membership	JaynesBabyBank.co.uk → <i>Not on the Map</i> (27 Aug 2025)
Fundraising Regulator	Registered / compliant	Regulator confirmed not registered and activities out of remit	JaynesBabyBank.co.uk → Document Archive

#### 4. Compliance Risk Indicators (Objective)

The indicators below are reinforced by the official rebuttals and documentary responses listed in Section 3A:

The following indicators recur throughout the material and are presented without inference:

- Repeated reliance on FCA "authorisation" for charity naming
- Escalation to exclusivity claims ("only charity in Great Britain")
- Use of police inaction as proof of legitimacy
- Shifting definitions: not a charity → charity shop → fundraising shop
- Authority escalation when challenged
- Absence of reference numbers despite frequent regulator claims

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## 5. Documented Internal Contradictions

Statement A	Statement B	Conflict Type
"We are not a charity"	"Only charity authorised by FCA"	Direct
"We don't answer to Charity Commission"	"Awaiting charity registration"	Structural
"Council aware"	"Council authorised"	Awareness vs consent
"FCA regulates us"	"We're not regulated like charities"	Regulatory

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## 6. Why This Matters (Public Interest)

These claims are made in the context of: - Soliciting donations - Selling goods to the public - Engaging vulnerable families - Representing regulatory status as reassurance

Regulatory status materially affects public trust, consumer expectations, and safeguarding obligations.

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## 7. Independent Verification Pathways

Readers may independently verify claims by:

- Requesting FCA confirmation of any authorisation relating to name usage
  - Submitting FOI requests to named councils regarding licences or approvals
  - Requesting Trading Standards inspection records
  - Checking Charity Commission and CIC registers
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## 8. Editorial Position

This document: - Records claims as made, without embellishment - Makes no allegation of criminality - Draws no inference of intent - Exists to preserve an accurate public record

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### End of Public Disclosure Record

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**Released via:** [JaynesBabyBank.co.uk](http://JaynesBabyBank.co.uk)